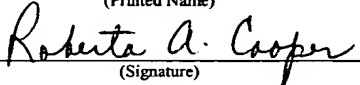




Atty. Dkt. No. 089339-0369

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Renate Zygan-Maus, et al  
Title: A METHOD AND APPARATUS  
FOR HANDLING CALLS  
REQUIRING THE SUPPORT OF  
AN INTELLIGENT NETWORK  
Appl. No.: 09/806,406  
Filing Date: 03/30/2001  
Examiner: Agdeppa, Hector A.  
Art Unit: 2642

<b>CERTIFICATE OF EXPRESS MAILING</b>	
I hereby certify that this correspondence is being deposited with the United States Postal Service's "Express Mail Post Office To Addressee" service under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.	
EV 431584254 US (Express Mail Label Number)	06/10/04 (Date of Deposit)
Roberta A. Cooper (Printed Name)	
 (Signature)	

**AMENDMENT AND REPLY UNDER 37 CFR 1.111**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

**JUN 16 2004**

**Technology Center 2600**

Sir:

This communication is responsive to the Non-Final Office Action dated March 12, 2004, concerning the above-referenced patent application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this document.

**Remarks/Arguments** begin on page 4 of this document.

Please amend the application as follows: